



Protego Contact Service Fees

Registration:

- £50 (non-refundable)

Contact Types:

- Supervised Contact (with report): £85 per hour
- Supported Contact (without report): £70 per hour
- Escorted Contact: £82.50 per hour
- Virtual Video Contact: £60 per hour

Additional Services:

- Handover (pick-up and drop-off): £40 each way
- Additional charge for court attendance: £250
- Reviews: £50
- Contact Related Room Hire: £50 per hour (Risk assessment required)

Sunday Rates (charged at time and a half):

- Supervised Contact (with report): £127.50 per hour
 - Supported Contact (without report): £105 per hour
 - Handover (pick-up and drop-off): £60 per day
 - Virtual Video Contact: £90 per hour
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Payment Details:

- Payment required in advance via BACS for registration
- Invoices will be sent prior to each session via Xero payment link

Bank Details:

- Protego Contact Services Ltd
 - Sort Code: 04-06-05
 - Account: 22007077
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Cancellation Policy:

- Notify us at least 24 hours in advance of any cancellation to avoid a cancellation fee.
 - Cancellations with less than 24 hours' notice are subject to a cancellation fee amounting to the full cost of the scheduled service.
 - A minimum of 48 hours is required to re-schedule your booking.
 - Payment is required in full the day before your booking.
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Thank you for understanding.